

## MEDIA CONTACTS AND INTERVIEWS

*The Fair Observer*, January 8, 2012

Part One--Medicines: The Social and Public Health Costs

Matthew C. Mireles

<http://www.fairobserver.com/article/medicines-social-and-public-health-costs>

*The Fair Observer*, January 11, 2012

Part Two--Misuse and Abuse of Medicines

Matthew C. Mireles,

<http://www.fairobserver.com/article/misuse-and-abuse-medicines>

*The Fair Observer*, January 20, 2012

Part Three—Waste of Medicines

Matthew C. Mireles,

<http://www.fairobserver.com/article/waste-medicines>

*The Fair Observer*, February 10, 2012

Part Four--What Can We Do?

Matthew C. Mireles,

<http://www.fairobserver.com/article/what-can-we-do>

*Houston Business Journal*, March 9, 2007

Health Care Report Section, pg 34

Community Medical Foundation was featured in an article by Drs. Elizabeth Smith and Matthew Mireles about the growing problem of repetitive stress injury, such as carpal tunnel syndrome, and difficulty with diagnosing of such an injury. The article also reported the use of a new device, the SKG System, to measure hand functionality and improve evaluation and diagnosis of carpal tunnel syndrome.

*KCOH-AM* (1430), December 10, 2006

Dr. Matthew Mireles presents a live discussion of the dangers of unused and expired medicines in the home, including the current changes in attitude and abuse of prescription medicines among teenagers in Houston. He discusses the Foundation's Unused and Expired Medicines Registry and the plan for a pilot study to safely and legally collect and dispose of unwanted medicines in Houston.

*HCPPro*, November 27, 2006

Drs. Elizabeth Smith and Matthew Mireles and Mr. Douglas Dotan, CEO of CRG Medical, Inc., discuss what the healthcare industry can learn from lessons in aviation. Several key safety lessons are presented, including cockpit resource management for improved communication and teamwork, patient safety officer as the primary person in charge of safety, standardization of operational procedures, and expansion of learning capability by studying close calls in addition to actual adverse events.

Interview by Lisa Buckley, Managing Editor

*Houston Business Journal*, March 20, 2006

"Medical Organization Names New President"

Dr. Matthew Mireles was named new president in a news release and short article about the Foundation.

*Houston Chronicle*, March 19, 2006

People in the News, Business Section, pg D2

Dr. Matthew Mireles was listed among new executives in Houston, after his appointment to President, January 2006.

<http://www.bizjournals.com/houston/stories/2006/03/20/daily5.html?surround=lfm>

*Rumbo* (Houston's Premier Hispanic Newspaper), March 7, 2006

Drs. Matthew Mireles and Elizabeth Smith explain the concept of patient safety, Community of Competence™, and the need to reach out to Houston's ethnic communities. Primary prevention and access to medical care remain a priority issue for these communities, particularly residents without health insurance. General strategies for health and wellness, as well as personal safety, can promote patient safety by reducing the probability of becoming a patient.

Interview by Olivia Blanco, Meximerica Media, Inc.

*Houston Chronicle*, December 26, 2005

"Organizational Expert Focuses on Healthcare", City Section, pg 2

Dr. Elizabeth Smith was recognized in a featured section “Faces in the Crowd” as founder of CRG Medical Foundation and originator of the trademarked Community of Competence™ concept. From her work and academic experiences, building competent teams or communities is essential to understand a complex problem and work toward a solution. Dr. Smith is introducing this organizational concept to improve patient safety and healthcare quality. This article was published throughout Houston on three separate occasions, January 12, 19, and 26, 2006.

[http://www.chron.com/CDA/archives/archive.mpl?id=2006\\_4049202](http://www.chron.com/CDA/archives/archive.mpl?id=2006_4049202)

[http://www.chron.com/CDA/archives/archive.mpl?id=2006\\_4044964](http://www.chron.com/CDA/archives/archive.mpl?id=2006_4044964)

[http://www.chron.com/CDA/archives/archive.mpl?id=2006\\_4044105](http://www.chron.com/CDA/archives/archive.mpl?id=2006_4044105)

[http://www.chron.com/CDA/archives/archive.mpl?id=2006\\_4040044](http://www.chron.com/CDA/archives/archive.mpl?id=2006_4040044)

Interview by Arlene N. Lassin

*KTSU-FM (90.9)*, October 15, 2005

*HoustonTalk*

Dr. Matthew Mireles provides an overview of global health and the international organizations, such the U.N. World Health Organization, to monitor health conditions and engage the international community in addressing a range of global health priorities, from avian flu pandemic to patient safety issues. He mentions the newly created WHO partnership, the World Alliance for Patient Safety.

Radio Interview by Maurice Hope Thompson

*Joint Commission Resources*, September 13, 2005

*Patients as Partners: How to Involve Patients and Families in Their Own Care*, 2006

Dr. Elizabeth Smith introduces the concept of Community of Competence™ in healthcare as a basis for effective team building. The first step is “to understand the unique needs and concerns of patients and their families”. She also challenges leaders to become “champions for change” to create and support a just culture. Dr. Matthew Mireles stresses the bridge between generations of clinicians and the need to learn how to better communicate with patients, starting at the medical schools.

Interview by Eva Shapiro

*Joint Commission Resources (JCR)*, August 10, 2005

“Patient-Inclusive Care”, *Joint Commission Perspectives on Patient Safety*, November 2005, Vol 5 (11), pg 1-2 and 8.

Referenced to the JCR’s National Patient Safety Goal 13 for 2006, Dr. Elizabeth Smith emphasizes patient education as part of patient empowerment and participation in medical decision and care. “The key question for patient is *why*”. In support, Dr. Matthew Mireles explains the value of teach-backs as a way to increase understanding and reduce miscommunication between the patient and the doctor.

Interviewer: Meghan M. McGreevey